The Yokogawa Group puts the highest priority on safety with its provision of high-quality and highly reliable backward-compatible systems, maintenance services, consulting, and other solutions, and aims to benefit society through the co-creation of value with its customers.

Working with its customers throughout the 30-year or so lifecycle of their plant facilities, Yokogawa develops close relationships that are based on trust. This customer base is Yokogawa’s most important asset, and it underpins the ongoing development of the Company’s business. On the firm foundation of this customer base, Yokogawa is expanding the scope of its solutions to cover entire value and supply chains, thereby leading to the co-creation of even more value for its customers.

Mindful that high precision and long-term stability are essential attributes of Yokogawa products, we are globalizing our production operations based on the quality-first principle. We aim to achieve a total optimization of operations that will enable the global delivery of uniform-quality products at an appropriate cost and with a short turnaround time.
Human capital drives the co-creation of value with our customers and is the source of the high quality and reliability, advanced engineering, and project execution capabilities that are the Yokogawa Group’s strengths and ensure its competitiveness.

Our business has grown in markets outside Japan, and presently more than 60% of our workforce is based outside Japan. While promoting the localization of its operations through such initiatives as the establishment of customer service centers near its customers, Yokogawa is striving to foster and enhance the capabilities of its workforce.

As the Yokogawa Group works to provide customers services and other solutions that capitalize on the superior skills and rich expertise of its workforce, it accumulates knowledge and expertise and comes up with new ideas, and in so doing expands its intellectual capital. This is a virtuous cycle and it is working effectively.

For the efficient utilization of its engineering resources, the Group has central engineering centers in six countries around the world that play a vital role in gathering and sharing engineering know-how.

As a result of UK-based KBC Advanced Technologies joining the Yokogawa Group in 2016, Yokogawa brought into its fold a group of personnel with expertise in providing premium consulting services to management, thus becoming capable of offering one-stop solutions to customers at all levels of the organization, from senior management on down to engineers in the field.