Progress of Medium-Term Business Plan

Transformation 2017 "TF2017" 2015~2017

Transformation 2020 "TF2020" 2018~2020

Transformation 2017

business restructuring is needed for Medium- to long-term

improvement in corporate value in a changing business

Transformation 2020

improvement, remote control, and safety.

from the worker-proportional business style. • Transformation of human resources

technology and changing customer needs.

• Cost structure reform and cost efficiency improvement

Continue to work on the measures and reap the results. Break away

Shift resources from existing fields to innovation fields and strengthen $% \left\{ 1\right\} =\left\{ 1\right\} =\left$ the capabilities of the shifted human resources amid the increasing importance of innovative solutions due to the development of digital

(ransj ormation 2017				Transformation 2020		
Vision	Establishing a foundation for growth by transforming our business structure			Creating opportunity and consolidating the foundation for growth		
Business environment (initially)	 Expansion of energy demand in line with growth of emerging economies Technology innovations in oil and gas development and in manufacturing processes ICT advancement and penetration into industrial base Oil price volatility Concerns over intensifying competition 			• Market downturn, intensifying competition Economic slowdown beyond expectation, including stagnant crude oil prices and decelerating growth in emerging countries • Declining investment by our customers CAPEX stagnation ⇔ OPEX firm growth • Our existing businesses facing an uphill struggle High dependency on energy-related business, leveling-off sales, and volume • Reforming growth model Opportunities for growth brought by innovations in digital technology, SDGs, and other changes in our external environment		
Strategy	Focusing on customers	 Develop busine strategic partne Expand our bus customer base 	erships with customers siness with our current	Creation of new businesses and transformation of business model to radically improve productivity		
	Creating new value • ICT advances are leading to new business opportunities • Co-create value across companies and industries by improving efficiency and achieving overall optimization			Transformation of existing ousnesses Transformation Improvement of productivity through Group-wide optimization Sustainably creating value through innovation Sustainably creating value through innovation Dramatically improving business efficiency		
	Globally optimize all functions and operations Be more profitable than our competitors					
KPIs and targets		Targets	Results		Targets	Results
	ROE	11% or more	8.1%	Growth in orders	— 3-5 %/year -	(3.9)%/year
	ROA	6% or more	4.8%	Growth in net sales		(2.7)%/year
	Net sales	¥ 440 billion	¥ 406.6 billion	Growth in EPS	7-9 %/year	(3.9)%/year
	Operating income	¥ 45 billion	¥32.7 billion	ROS 1	0 % or more (FY2020)	8.4%
	ROS	10.2%	8.0%	ROE 1	0 % or more (FY2020)	6.5%
	EPS Operating CF	¥100 or more ¥100 billion	¥80.27	Organic FCF (cum	¥85 billion or more julative over three years)	¥ 68.8 billion
	 Expanded and grew business based on a strong customer base, and improved profitability, our top priority. Broadened the range of value proposition, primarily in the industries where we are strong, and improved the balance sheet. 			 The targets were not achieved due to the dramatic changes caused by the COVID-19 pandemic. Expanded the range of value proposition, mainly in the industries we specialize in, and continuously improved the balance sheet. 		
	 Drastically improved profitability to build a structure that is resistant to fluctuations in trade volume, and accelerate transformation. In addition to the transformations set out in TF2017, drastic 			Responding to changing customer needs "leading customer business transformation" Provide solutions that utilize digital technologies, such as DX amid expanding needs for solutions with the themes of productivity improvement, remote control, and safety.		

Issues

environment.